

## Your Itinerary Payment Terms and Conditions

Adventurers Travel Company Ltd (Adventurers)

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### **Cancellation Policy**

A deposit of 25% of the cost of your holiday is required to confirm your booking.

If You wish to cancel your booking, Adventurers Travel Company must be notified in writing. Once Adventurers Travel Company receives your notice, cancellation will take effect as per below:

The 25% deposit to confirm booking is non-refundable.

75% of the cost of your holiday is refundable up to 3 months before departure date.

50% of the cost of your holiday is refundable between 3 month and up to 6 weeks before departure.

No refunds will be given for cancellations less than 6 weeks before departure.

### **Cancellation by one of Adventurers Travel Company's providers:**

Adventurers Travel Company and its Providers are not responsible for any fees incurred or associated with any of Your future travels plans that may be affected if one of the Providers cancel or modify any part of Your itinerary.

For none guided solely bike shuttles, the Provider will discuss with the group if adverse weather either prior to or on the day of the shuttle could potentially comprise the safety of the ride. If both parties agree then cancellation is subject to a 70% refund.

For guided bike tours, the Provider reserves the right to change the date of departure or conclusion of a tour, postpone or cancel a tour, modify any aspect of a tour or itinerary, substitute different trails or itineraries within the tour, or delay any such aspect of the tour or services if in the absolute discretion of the Provider it is necessary to do so due to inclement weather, heavy rain, high winds, snow, ice, or any conditions that the Provider considers to be hazardous, dangerous, adverse, or threatening to the safety of clients/participants, staff, contractors, or anyone associated with the operation of the tour or services. The weather leading up to the tour or service will also be considered as it affects the condition of the trails and natural environments where the services are carried out. In this case cancellations are subject to a 70% refund.

### **Skills, ability and fitness for guided tours**

The guide Provider reserves the right to cancel Your booking, modify any aspect of Your tour, substitute different trails within the tour, or delay any such aspect of the tour or services if in the absolute discretion of the Provider You do not meet the skills, ability and fitness requirements for the trail the Provider to guide You on. No refunds will be given.